

Russell Walker Lamb
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Objective

To obtain a full-time position with a consulting or services firm with a focus on business process improvement in order to assist in bridging the gap between classic business processes and modern information systems.

Summary of Qualifications

- Professional experience maintaining client relationships, needs analysis, requirements gathering/documentation, business process improvement, and constructing as well as presenting creative deliverables to team members, current and potential clients, and upper management
- Multiple professional and academic demonstrations of leadership including: **Managed a team of Business Analyst Interns** to gather needs requirements for prospecting clients, **founder of Future Business Consultants**, orchestrating several teams of consultants to assist local businesses, and **Team Leader** in every project assigned throughout major course work
- Professional Training in Agile Project Management techniques following SCRUM philosophies
- Comprehensive understanding and experience with relational databases and data modeling, and a basic knowledge of conceptual multidimensional database design
- Extremely well versed in Business Process Management Notation and its utilization as well as experience implementing it to optimize current process flows within multiple professional organizations

Education

The University of Georgia, Athens, GA
Terry College of Business
Bachelor of Business Administration in Management Information Systems

Graduation Date: *May 2011*
Major GPA: **4.0/4.0**

Related Work Experience

The University of Georgia, Athens, GA
Business Analyst

June 2010 - Present

- Received a cross departmental promotion due to outstanding performance as Technical Student
- Manage team of interns in order to fully analyze, gather requirements, and document business and functional software requirements across multiple departments for various applications
- Conduct extensive client needs analysis and project requirements gathering both individually and with a team
- Participate in initial client meetings in order gather requirements via face to face interaction
- Participate in team meetings to further analyze potential clients' business processes and solution requirements
- Coordinate with developers, management, and team members to generate cost estimates and timelines for assigned project leads
- Opportunity tracking and documentation using customer relationship management software, SugarCRM
- Experience with agile project management techniques training and implementation
- Evaluate current internal practices and processes in order to offer innovative approaches for improvement
- Construct creative deliverables for team members, managers, and directors in order to propose potential solutions at staff meetings, training, or information sessions

Technical Student

June 2008 - June 2010

- Nominated for Student Employee of the Year out of 5000 student employees
- Assist in cost reduction through the generation of usage reports and usage of application metering
- Provided technical support for lead figureheads such as the CIO, Directors and other prominent staff
- Provided campus-wide application implementation and testing, IT support, and student assistance

Additional Consulting Experience

Future Business Consultants, Athens, GA
Founder & CEO

August 2010 - Present

- Manage, train, and advise multiple student teams to assist local businesses by analyzing current business practices and providing solutions in IT, Accounting, Marketing, and Fundraising
- Contact local businesses and form strategic alliances with organizations seeking complimentary goals
- Serve as client liaison throughout all project life cycles to provide quality deliverables

Digital Résumé: www.russellamb.info